

HONG KONG FAMILY OFFICE SOFTWARE

HK Family Office Software Stack Benchmark 2026

A practical operating benchmark for reporting, Excel risk, alternatives, AI document workflows, and governance controls.

5 layers

Reporting, Excel, alternatives, AI, controls

25-point score

A quick maturity model for internal review

30-day pilot

A practical next step for family offices

EXECUTIVE SUMMARY

Family offices usually feel the workflow pain before they name the software problem.

Hong Kong family offices rarely wake up with a clean software buying journey. The need usually appears through recurring operating pain.

RECURRING PAIN

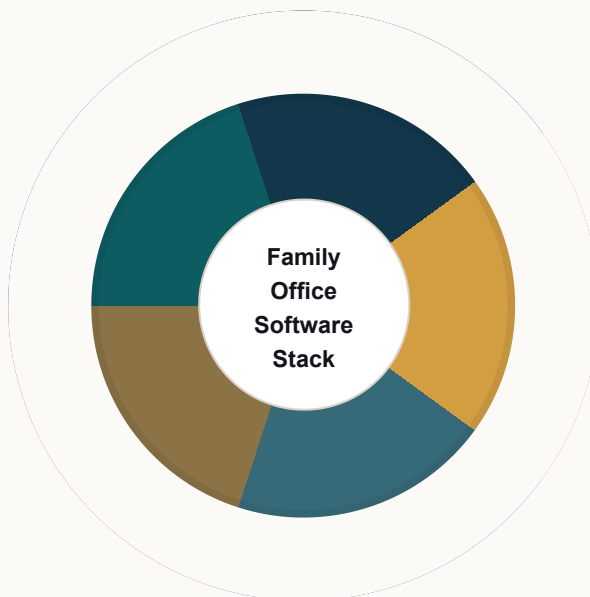
What breaks first

- Monthly reporting depends on too many bank files, fund PDFs, and Excel workbooks.
- Alternative investments create document-heavy workflows around capital calls, distributions, NAVs, manager letters, and commitment tracking.
- Investment teams want AI, but do not yet have controlled source data, review queues, or permissioned workflows.
- Principals and CIOs want faster answers, but the operating team still spends too much time preparing the evidence.

BENCHMARK USE

How to read this report

Use the five layers to identify where the current stack is stable, where manual work is becoming risk, and where a focused AI or reporting pilot can create value without a full transformation program.



Portfolio reporting

Excel risk

Alternatives

Document AI

Controls

BENCHMARK LAYERS

The operating stack behind trusted family office reporting.

1. PORTFOLIO REPORTING

Can the office create one trusted view?

- Consolidated exposure across banks, custodians, private funds, and manually tracked assets.
- Positions, cash, transactions, and performance checks traceable to sources.
- Recurring reports regenerated with fewer one-off spreadsheet changes.

2. EXCEL RISK

Which workbooks are actually controls?

- Separate harmless analysis files from operational controls.
- Identify spreadsheets that contain decision records, approvals, exceptions, or critical calculations.
- Reduce key-person dependency around month-end workbooks.

3. ALTERNATIVES

Can private fund data survive month end?

- Track commitments, funded capital, unfunded capital, NAVs, distributions, and IRR by manager and vehicle.
- Connect capital calls and distribution notices to evidence documents.
- Search and summarize manager letters and fund reports.

4. AI DOCUMENTS

Where can AI start safely?

- Extract structured fields with source links and human review.
- Route exceptions to the right person instead of burying them in chat history.
- Retain evidence, confidence, and approval trails.

5. GOVERNANCE

Can the team explain what changed?

- Capture approvals in the same workflow as the underlying data.
- Show who changed what and why.
- Design permissions around roles, portfolios, and workflows.

WARNING SIGNS

The stack needs attention when...

- The most important file is named with dates, initials, or "final final".
- Private fund data is updated only when someone remembers to check the inbox.
- AI output is copied into Excel without source evidence.

25-POINT SCORE

Score each layer from manual to AI-ready.

Score	Maturity level	What it usually means
1	Manual and person-dependent	The workflow works because one person remembers the files, rules, exceptions, and timing.
2	Partially documented but spreadsheet-heavy	There is a repeatable process, but key controls and calculations still live in Excel or email.
3	Repeatable process with some controlled data	Core data is more structured, but exceptions, alts documents, or approvals still require manual handling.
4	Workflow-driven with evidence and review	Data, documents, approvals, and reports are connected with clear source evidence and review steps.
5	Integrated system with AI assistance	The office can use AI on controlled data and documents with evidence, permissions, and auditability.

INTERPRETATION

Total score

- 5-10: Stabilize reporting and data first.
- 11-16: Target the highest-friction recurring workflow.
- 17-22: Add document AI and exception handling.
- 23-25: Move toward AI-assisted CIO workflows grounded in controlled data.

BEST FIRST USE

Run this as a 30-minute internal review

Ask the person who owns reporting, the person who owns alternatives, and the person who signs off exceptions to score each layer independently. The gaps usually reveal the first pilot.

PILOT DESIGN

Start with one workflow, not a full transformation program.

The best first pilot is narrow, recurring, measurable, and close to a real operating pain. It should prove that better data, documents, controls, or AI can reduce work without disrupting the whole office.

01

Choose one recurring report

02

Pick one document type

03

Define one owner

04

Track one measurable output

05

Review one next action

EXAMPLE PILOTS

Good places to start

- Turn a monthly private-bank statement workflow into a reviewed data pipeline.
- Extract capital call and distribution details into a structured alternatives register.
- Build an evidence-backed monthly portfolio report refresh workflow.
- Create an AI assistant for manager letter search and briefing notes.

GOOD PILOT CRITERIA

Use a workflow that is already painful

- It happens every month or quarter.
- It has a clear owner.
- It currently consumes manual time.
- It can improve without replacing the whole stack.

The practical test

If the pilot cannot show where data came from, who reviewed it, and what changed, it is not ready to become part of the family office operating layer.

HOW TUROID HELPS

Software and agentic AI for family office operations.

Turoid helps Hong Kong and Singapore family offices modernize portfolio reporting, alternative investment operations, document processing, controls, and AI-assisted CIO workflows.

TYPICAL STARTING POINTS

One practical workflow

- Reporting and reconciliation
- Alternative investment tracking
- AI document extraction
- Excel replacement
- Approval controls
- CIO briefing and question answering

OPERATING PRINCIPLE

AI must stay grounded

CIO Copilot and document AI workflows should sit on top of a family's own portfolio data, manager documents, internal notes, source evidence, and approval workflows rather than generic market commentary.

Request a free 20-minute HK family office software audit.

Bring one workflow: monthly reporting, Excel consolidation, alternatives, PDF handling, approvals, or AI document processing.

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